

00K-246.205

From: Mark Clark
To: Patricia <NHTSA> Wallace
Date: 4/1/02 11:40AM
Subject: 00513 SECOND NOTICE:TRW Drag Links On Certain 1000, 2000, 3000, FE bus, RE bus, 4000 and 8000 model series built from 7/5/1998 t

ATTENTION!

PLEASE HELP IMPROVE THE COMPLETION RATE FOR THIS CAMPAIGN.

SECOND NOTICE FOR SAFETY RECALL 00513

SUBJECT: TRW Drag Links On Certain 1000, 2000, 3000, FE bus, RE bus, 4000 and 8000 model series built from 7/5/1998 through 10/31/1999.

- * Clicking on the blue hot link below will take you directly to the latest complete dealer letter on our web site.
- * The follow up notice letter that will be sent to dealers, refers to the latest complete dealer letter so it will not be put on the Intranet.
- * The customer follow up notice for this campaign will not be found on the intranet either.
- * Once you have clicked on the hot link, review the campaign letter for the subject matter.
- * This message can be forwarded to anyone internally who needs information on this campaign.
- * Send me an e-mail if you want to add or delete individuals on the distribution list above.
- * There are no PDF files for printing of this campaign at the hotlink below.
- * U.S. Dealer mailing: W: 3/26/02 (for follow-up notices, dealer and customer mailings can go out at the same time)
- * U.S. Customer mailing: W: 3/26/02
- * Canadian Dealer mailing: F: 3/28/02
- * Canadian Customer mailing: F: 3/28/02
- * PLEASE MAKE EVERY EFFORT TO ASSIST IN GETTING THESE VEHICLES REPAIRED.
- * US population uncompleted: 4,165
- * Canadian population uncompleted: 321
- * BRAZIL population uncompleted: 72
- * Other export: - - - - - 187
- * No customers are listed in our system for Mexico.
- * http://service.navistar.com/recalls/00513_1.xml
- * If you have any questions, please let me know.
- * Thank You.

Mark Clark
Compliance Coordinator
International Truck and Engine Corporation